



Victoria Palms Resort

Hurricane Preparedness Guide

2021

Victoria Palms Resort

602 N Victoria RD

Donna, Texas 78537

956.464.7801 – Main Office



Preferred Exit onto Donna RD

Safest Emergency Exit Route
Follow Red Arrows
Use Victoria Palms Drive and Victoria Palms Blvd



The 2021 Hurricane Season is quickly approaching. Hurricane season is June 1 through November 1. If you do not have a plan of action already prepared you get your emergency plan started. Hurricanes form over warm ocean waters like those found in the Gulf of Mexico. The peak threat for the Texas coast exists from August through September. However, hurricanes can strike any month of the hurricane season.

Victoria Palms biggest threat is flooding. In the event of high water on the streets, do NOT use the hotel exit onto I-2 the service road. This is a known flood area which can accumulate deep water. Always exit at the main entrance on Victoria Road.

Please review the evacuation route on the back page of this packet. Consider driving the route in advance of the season.

National Hurricane Preparedness Week is in May each year.

Now is the time to get prepared.

Inside you will find helpful information to start getting you ready.

*****Do not connect a generator directly to your homes electrical system. It is dangerous to you, your neighbors and utility workers. Follow manufacturer's directions regarding connecting appliances directly to your generator.***

- ❖ In any power outage, utility crews restore service as quickly as possible, starting with the largest lines serving the most people. Please be patient.



Notes:

Important Contact Numbers

Police, Fire, Ambulance----- 911

Donna Police Non Emergency -----956-464-4481

Donna Fire Non Emergency-----956-464-3013

Donna City Hall -----956-464-3314

Poison Control -----800-222-1222

Emergency Management EMS -----956-364-2711

FEMA -----202-646-2500
www.fema.gov

Highway Patrol -----956-969-2987

Red Cross -----956-423-0523

Texas Gas (Local Provider) ----- 800-286-8313

AEP (electric power) ----- 866-223-8508

Donna Water Department----- 956-464-7861

ATT Repair Service -----800-266-8313

Valley Baptist Medical----- 956-389-5175

Harlingen Medical Center ----- 956-365-1000

State & Highway Conditions ----- 800-452-9292

When a Storm Threatens

- Check supplies & make sure you have important items nearby and ready to go at a moment's notice
- Unplug any non-vital appliances; advanced surge-protection systems will protect your home from most power surges, but will not prevent damage from a direct lightning strike
- Pay close attention to local television and radio broadcasts for hurricane position, intensity and expected landfall.
- Prepare for high winds by boarding up windows and other glass, anchoring objects outside and bracing garage doors.
- Move boats and trailers close to the house
- Put important papers in watertight containers (take them with you if you evacuate and move valuables to upper stories of your home)
- Fill your bathtub with water for sanitary purposes. Because water conducts electricity, it is not safe to run water during a storm

If someone relies on electric powered life-support equipment, be prepared to move that person to a facility outside of the storms projected path to avoid the risk of an expended power outage

Before the Storm

- Fill your car's gas tank
- Check trees, shrubbery and remove limbs that could damage your house or utility lines
- Secure anything that might tear loose or blow away, including garbage cans, grills, potted plants, garden tools, porch furniture, or awnings
- Keep a supply of extra wheelchair batteries, oxygen, catheters, and medication. Also, keep a list of the type and serial numbers of medical devices
- Locate your water, gas, and electric power shut off switch
- Use a Video Camera/ Camera to take inventory of the contents of your home
- Send the Video Pictures to a friend/family out of town. (This will insure that you have proper documentation for Insurance purposes)
- Make a photocopy or copy to a memory stick, any important papers, documents and passwords. Store them securely. (Birth certificates, social security numbers, insurance, passwords)

***You Should Be Prepared To Evacuate When
The Hurricane Is Still Headed In Our
General Direction And Is 8 Hours From
Landfall***

Hardware

- Flashlight and Candles
- Bleach (pure, unscented liquid)
- Sterile cans
- Hammers & Assorted Nails
- Wood Screws
- Smoke detector with batteries
- Heavy work gloves
- Extra batteries
- Duct Tape
- Waterproof portable plastic container (with lid) for important papers
- Portable AM/FM Radio (W/batteries) / Alarm Clock (wind-up or battery powered)
- Blanket or sleeping bag for each family member
- Portable camp stove or grill
- ABC Fire Extinguisher
- Whistle
- Pliers & Vise Grips
- Leash or carrier for your pet
- Pet bowls, chain and stake
- Tarpaulin, canvas or temporary roof repair
- Crowbar & Hatchet
- Camping or utility knife
- Local and State road maps
- Plywood & fasteners to cover windows
- Screwdrivers
- Safety Goggles
- Handsaw and/or chain saw (with Fuel)
- Rope or heavy cord
- Battery powered fan
- Stove Fuel or Charcoal, Lighter, Fluid
- Battery powered camping lantern
- Generator and extra fuel
- Broom, mop and bucket



- Rolls toilet paper
- Frozen Fruit (freeze until needed)
- Personal hygiene products
 - Deodorant
 - Mouth wash
 - Tooth brush & tooth paste
 - Bar of soap
 - Hair brush
 - Bottle of shampoo & Conditioner
- Ice Chest
- Butane Lighters or Water Proof Matches (in plastic bags)
- Extra prescription Medication
- Plastic Wrap
- Sandwich bread (freeze until needed)
- Paper plates
- Plastic grocery bags (as many as you can save-you'll use them for everything)

Keep refrigerator & freezer doors closed. Food usually stays frozen about 48 hours. Refrigerators can keep food cold about 4 hrs. Remember, when in doubt, throw it out



After the Storm

- Never go near downed power lines. Always assume they are energized and extremely dangerous. If someone suffers an electric shock, call 911 immediately. Even minor shocks may cause serious health problems later
- Check for electrical damage inside your home, such as frayed wires, sparks or the smell of burning insulation. If you find damage, don't turn your power on until an electrician inspects your system and makes necessary repairs
- Walk or drive cautiously. Watch out for debris-filled streets. Snakes, rodents and insects can be a problem.
- Use your emergency water supply or boil water before drinking it until local officials deem the water supply in your area to be safe. Report broken sewer and meter mains immediately.
- Make temporary repairs to protect property from further damage.
- **BEWARE OF UNSCRUPULOUS CONTRACTORS**

Suggested Shopping

First Aid Supplies

- Rolls of gauze or bandages
- First aid tape
- Adhesive bandages (in assorted sizes)
- Tweezers
- Antiseptic
- Thermometer
- Antacid tablets
- Ointments for burn and cuts
- Scissors
- Anti-Diarrhea medicine
- Rubbing alcohol
- 2 pairs latex gloves
- Hydrogen peroxide
- Petroleum Jelly
- Spare eyeglasses or contact lens supplies
- Items for denture care if needed
- Anti-vomiting medication
- Snake Bite Kit
- Aspirin and or acetaminophen



Adding a few items to your regular shopping list each week is an easy way to complete your Hurricane Kit

Groceries

- 3 Gallons of water per person (& each pet) for a minimum of 3 days
- Jars of peanut butter
- Jars of jellies or preserves
- Cans of Meat (treat meat, potted meat, etc)
- Hand-operated can opener
- Instant coffee, tea, coco, or powdered soft drink
- Cans of ready-to-eat soup (not concentrate)
- Cans of fruit (pears, peaches, pineapples, mixed fruits, etc.)
- Cans of vegetables (corn, green beans, spinach, carrots, potatoes, etc.)
- Box of sanitary wipes or liquid hand sanitizer
- Special foods for special diets (if needed)
- Box of heavy-duty garbage bags
- Pet food & snacks
- Liquid Dish Soap
- Unscented Liquid Bleach
- Mosquito repellent
- Prepackaged snacks
- Large cans of juice
- Box of plastic zip-lock type good bags
- Box quick energy snacks (granola bars or raisins)
- Rolls paper towels
- Aluminum foil
- Pots, pans and cooking spoons
- Portable cooler/ice chest
- Canned fish (tuna, sardines, salmon, etc)
- Package of eating utensils
- Vitamins
- Powdered or evaporated milk
- Comfort/stress foods, including cookies, candies
- Kleenex

